Dear Elisenheim Residents,

We have received a significant number of complaints regarding dogs and cats on the estate during the holiday period and these issues persist.

We would like to emphasize the importance of adhering to the estate rules concerning pets, as outlined from Clause 6.6. to ensure the harmonious living environment we all value, we urge you to familiarize yourself with these rules.

Please be reminded that the state management is entitled to issue fines should these regulations not be followed. Your cooperation in this matter is essential and greatly appreciated.

## 6.6. PETS:

Let your pet not be a bone of contention between you and your neighbours. RULES OF Elisenheim OWNERS ASSOCIATION WITH REGARD TO PETS

The majority of the Residents of Elisenheim are sensitive towards the wellbeing of their fellow residents by controlling the behavior of their pets; however there are unfortunately a small number of pet owners who just do not take responsibility for the behavior of their animals. While we do understand the sentiments of animal lovers, there should be some common courtesy towards neighbors and your pet should not become the problem of other homeowners!

RULES (Please note that all the Rules and Penalties described in this Circular are validated by one or all of the Acts and Regulations mentioned in the comprehensive Circular that you may find on our website)

6.6.1 DOGS AND CATS

- a. All pets shall be registered at the Estate Office.
- b. Residents may ONLY keep two dogs of reasonable size AND two cats on their property without the written permission of the ELISENHEIM OWNERS ASSOCIATION. (A total of four animals)
- c. The enclosure should one hundred percent prevent your pet from straying off your property.
- d. All enclosures shall conform to the Architectural and Town Planning Guidelines and Regulations of the CoW. (You will find these guidelines at the Town Planning Division of the Municipality)
- e. Your dog should NOT be allowed to roam without supervision within the entire perimeter fence area of the Estate and dogs should AT ALL TIMES be on a leash not longer than 1.5 meters in length through which control can be kept and under your personal supervision when taken for its daily exercises.
- f. Taking dogs for a run without a leach, running free outside of your vehicle while you are driving, is not allowed within the entire perimeter fence area of the Estate.
- g. "No person shall allow any dog owned or kept by him to be a source of annoyance or discomfort or to create a disturbance or nuisance to the neighbors or to the neighborhood by constant or excessive barking, howling or whining or to behave in any other manner so as to interfere materially with the ordinary comfort, convenience, piece or quiet of neighbors" (Section 94(1)(z)(af) (5.1)of the Local Authorities Act, Act No. 23 of 1992)
- h. No person shall permit or urge any dog owned or kept by him to attack, worry or terrify any other person or animal.
- i. Should a dog bite another dog, cat or resident when the "victim" of such attack did not provoke the attack; in other words, your dog must have been the aggressor the following rules prevails:
- i. Actions of self defense where a dog comes into the personal safety area and threatens another person shall not be seen as provocation!
- ii. The principle here is that if an animal is on a leach it would not be able to come within the personal safety area of any other animal or person causing some form of harm
- iii. The severity of the injury i.e. a small bite or a severe bite will not be caused to negate the severity of the incident.

- j. Animal excrement deposited in a public area, should immediately be removed by the pet owner.
- i. Animal excrement should not be allowed to accumulate in the enclosures on your property and removed every day;
- ii. Treatment of the affected area should receive regular attention to prevent infestation of parasites as well as that your neighbors are not bothered by foul odors.
- k. Every dog or cat shall wear a collar with a tag indicating the name, telephone number and address of its owner.
- I. Dogs and cats shall be licensed at the CoW as per the Cities' Regulations.
- m. Pets roaming within the entire perimeter fence area of the Estate without supervision will be collected by the S P C A and the home owner shall, in addition of a fine, also pay for the cost involved by the S P C A.

## 6.6.2 BIRDS

- a. PARROTS AND COCKATOOS: Only one Parrot or one Cockatoo may be kept inside a dwelling in a special cage built for this purpose.
- i. NB! Parrots or Cockatoos may NOT be kept in cages outside of the dwelling i.e. on front and back porches or on balconies of complexes.
- ii. Birds shall have to be removed when its noise become a nuisance in the neighborhood.
- b. BUDGIES, SOUTH WEST "PARAKEET"/LOVE BIRD AND SYSIES:
- i. ONLY TWO Budgies or TWO South West Parakeets, Love Birds or TWO Sysies may be kept inside a dwelling in one specially built cage for this purpose.
- c. Homeowners shall submit to the Office of the Estate Manager the type of bird if it is not on the list above.
- d. RABBITS/Guinea Pig (SMALL ANIMALS)
- i. In addition to dogs, cats and birds, Homeowners may keep two Rabbits or two Guinea Pigs in an enclosure on their Erf or
- ii. One Rabbit and one Guinea Pig.
- e. The enclosures of these animals shall be kept clean on a daily basis.
- f. The ELISENHEIM OWNERS ASSOCIATION reserves the right to instruct a resident to remove a pet from the Estate If the owner fails or refuses to follow any of these rules:
- g. The Association may impose penalties and or procure its removal from Elisenheim and recover any costs from the Homeowner concerned without prejudice to its rights to recover any penalty imposed.
- h. Poultry, pigeons, outside built aviaries, wild animals, livestock or the like shall not be kept within the Estate.
- i. Residents shall deal with any form of nuisance they experience with their neighbors themselves and not expect Estate Management to act on their behalf.
- j. Only when these interventions fail, a formal complaint can be lodged at the Office of the Estate Manager at <u>elisenheim@eonproperty.com</u>. The Estate Manager Elisenheim will then become involved as arbitrator between the parties.
- k. The ESTATE MANAGER shall NOT become involved in domestic disputes between "warring" parties.
- 6.6.1. The Local Authority and ASSOCIATION'S by-laws relating to pets shall be strictly enforced.
- 6.6.2. Owners and/or Residents may not keep more than two dogs or two cats on their property without the written permission of the OA. Where dogs are kept, there must be a suitable enclosure to prevent the dogs from straying off the Member's property. All enclosures must conform to the Architectural and Town Planning Guideline and regulations.
- 6.6.3. Poultry, pigeons, aviaries, wild animals, livestock or the like shall not be kept within the Township.
- 6.6.4. Pets are not permitted to roam the streets and dogs shall be kept on a leash in all areas of the Township at all times.
- 6.6.5. .Should animal excrement be deposited in a public area the pet owner shall be responsible for the immediate removal thereof.
- 6.6.6. Every pet must wear a collar with a tag indicating the name, telephone number and address of its owner. Pets roaming the streets shall be removed to a pet facility at the Member's cost.
- 6.6.7. The OA reserves the right to request a resident to remove a pet should it become a nuisance within the Township. Should any domestic animal prove to be a continual nuisance to other residents, the ASSOCIATION may call on the owner of the domestic animal to remove it and

if the owner fails or refuses to do so, the ASSOCIATION may impose penalties or procure its removal from ELISENHEIM and recover any costs from the Member concerned without prejudice to its rights to recover any penalty imposed.

prejudice to its rights to recover any penalty imposed.
6.6.8. In all cases should dogs cause a mess or dig holes on the common property the dog's owner shall immediately remove the mess or repair the holes as the case may be.